



**FOR IMMEDIATE RELEASE**

**Media Contact:**

Disability RMS  
Trish O'Donnell  
(207) 591-3615  
todonnell@disabilityrms.com

**Disability RMS to Present at International Claim Association Annual Education Conference**

*Company to Offer Insights on the Nuances of Voluntary Disability Claims Management*

**WESTBROOK, Maine** — Sept. 29, 2009 — Disability RMS, the nation's leading provider of turnkey disability risk management products and services, today announced that Dawn DiBiase will speak at the International Claim Association Annual Education Conference. The presentation is scheduled for Oct. 5, 2009, at 1:15 p.m., at the Marriott Beach Resort, Marco Island. DiBiase will address the unique aspects of voluntary disability claims management (as compared to employer paid traditional plans) and will focus on best practices for accurately assessing disability claims generated from voluntary plans.

“During these trying economic times, many employers are shifting their disability benefit offerings from traditional employer sponsored non-contributory plans to a voluntary benefit platform where the employee is now paying 100% of their own premiums through payroll deductions,” said DiBiase. “Conducting a thorough and accurate eligibility review on a voluntary claim can be complex, particularly if the insured was a late entrant to the plan. Reliable processes must be established to ensure accurate claim assessments occur.”

DiBiase, who brings more than 20 years of group disability insurance experience to her role as assistant vice president, claims, at Disability RMS, is responsible, in part, for the strategic and operational leadership of the Disability RMS claims organization. Prior to joining Disability RMS in 2000, DiBiase held a variety of claims management positions with UNUM. She earned a B.A. in Business Management from the University of New England and holds all required Third Party Administrator state licenses.

Founded in 1909, the International Claim Association (ICA) provides a forum for its members to exchange information and further their knowledge of the insurance industry. Membership is comprised of life and health insurance companies, reinsurers, managed care companies, third party claims administrators, and Blue Cross and Blue Shield organizations worldwide. The ICA strives to keep its members informed on new regulations and trends within the insurance claims industry through a variety of research, training, education and communications programs.

### **About Disability RMS**

Disability RMS is the nation's leading provider of turnkey disability risk management products and services with more than \$400 million of disability premium under management. In 2009, the company added Group Life reinsurance to its services offering. Located in Westbrook, Maine, Disability RMS has more than 300 employees with the specialized product knowledge and service skills required to succeed in today's complex risk protection market. Disability RMS holds the distinction of twice being named the Best Large Company to Work for in Maine, an accolade awarded by the Best Companies Group, in partnership with the Maine Department of Labor. Visit Disability RMS at [www.disabilityrms.com](http://www.disabilityrms.com).

# # #